



Are You Emergency Risk Trained?

Ebook - Brought to you by
Emergency Risk Ready



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Nobody Expects an Emergency

Plan, Prepare, Practice

Nobody expects an emergency. Yet, emergencies can strike anyone, anytime, anywhere. Employers should establish effective health and safety management systems, and prepare their staff to handle emergencies before they arise.

When an emergency occurs in the workplace, seconds can often be the difference between life and death. The very nature of emergencies means you never know when you may need to act. So, understanding the types of emergencies that your staff may face in your swim school is crucial. The steps that you should take to handle them are much more important.

Preparing for emergencies is not something you should do – it's something you must do. Safework Australia requires all workplaces to have systems and training in place. This is to prepare staff to respond to emergencies and is a legislative requirement.

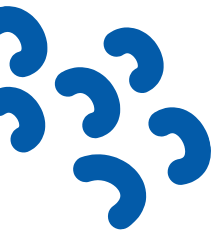
Let's have a look beyond legislation. Sure it's a legal obligation, however, what is the true impact of not preparing to manage an emergency in your swim school. How will not being ready for emergencies impact your employees, the public, customers, your business and the community? Here, we discuss how nobody expects an emergency and the repercussions of it.

The True Impact of No Preparation

Staff Members:

Poor response to an emergency can leave staff feeling inadequate, guilty, stressed, anxious, depressed, isolated, embarrassed and suffer post-traumatic stress disorder (PTSD). This will often lead to staff resigning, needing mental health support or ongoing medical support for months, and in some cases years.

The impact on staff who are not ready to manage an emergency is massive. It may not only impact those involved but other staff members who could feel let down, mistreated and undervalued due to lack of training by management.



Customers:

When there are customers involved, they may get an injury, or worse, due to poor emergency responses. In the worst-case scenario, customers may never return to your business, or they may tell others to keep away from your business. They may even speak to the media without all the facts, or take legal action against the business and staff involved.



Impact on the Community:

Public/community perception of your business can be destroyed by rumour, media, or disgruntled staff. Your business reputation can be destroyed forcing business closure. Swim School business owners/company directors can face bankruptcy, heavy fines in the hundreds of thousands, or jail time if found guilty of negligence.



Nobody Expects an Emergency so Planning is Key



ERR Co-Founder, Ross Smith, is an Emergency Risk Consultant. He has 20 years' experience as a paramedic, and a further 20 years in the risk, safety and health sector. When he was a paramedic, his philosophy was **plan, prepare and practice**. He was responsible for responding to multiple types of emergencies. They ranged from trauma and medical to rescue and disasters. The only way he became an effective responder was by planning what might happen, preparing with the right response format and equipment, and practicing via ongoing training to meet the workplace emergency demands.

Efficient staff readiness to manage emergencies within your swim school will reduce the negative impact on your swim schools, staff, customers, public and your business. Emergency Risk Ready Training is the ideal format to induct staff, and provide ongoing training, which prepares all staff to become efficient and effective responders.



Is your Swim Team Emergency Risk Ready?

In the unfortunate event of an emergency situation, possessing the right skills and knowledge of how to handle the circumstances is going to ensure the care and safety of those involved. Therefore, you can hold the value of preparation skills for any emergency situation in high regard. In addition, in today's uncertain world, we should be ready for the unexpected. And so we ask you, does your Swim School Team know what to do in an emergency and are they Emergency Risk Ready?



Do you provide induction and refresher training for your Swim School Team because the Emergency Risk Ready training modules provide you with the awareness and knowledge on:

- How to respond to the media if an incident arises?
- What your role should be in an emergency evacuation?
- Where your emergency assembly point should be?
- How to reduce panic with everyone involved?
- What your Team Members duty of care should be?

Emergency Risk Ready training will prepare your swim school team for emergencies because it keeps you updated on procedures. The specifically designed online training videos are made for the aquatics industry and as a result, will ensure your staff are ready for emergencies.





Online Training for your Swim Team

ERR training consists of 3 modules. For instance, each module consists of a training video and assessment quiz. In addition, upon completion of each section, the staff member will receive a certificate of completion.

Training Modules Topics:

- Medical Emergency – asthma, heart attack, fainting, seizures, breathing difficulties, head and spinal injuries, electric shock, burns, incident reports and medical emergency procedures
- Non-Medical Emergency – fire and evacuations, bomb threats, robbery, offenders report, internal threat and evacuation and manual handling
- Chemical Emergency – personal protective equipment, safety data sheets, chemical spills, emergency evacuation and toxic gas).

Please note: ERR training modules do not replace First Aid and CPR certification requirements by WHS and industry guidelines.

Want to Learn More?

Join Our Community

Preparation is the key, so contact World Wide Swim School today. Our ERR Training Modules provide Swim Schools with a simple way to conduct this training.

In conclusion, as Swim School Owners, Manager, Swim Teachers and Coaches, we are in the business of keeping children safe. Apply the same consideration to your team members and mitigate risk at swim schools. Our ERR Training Modules provide Swim Schools with a simple way to conduct this training. Above all, Safety Matters!

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